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End User Compute (EUC)

Bringing the digital workplace to life for your customers

allvotec
together we can

Allvotec works in partnership with global IT services businesses to deliver secure EUC solutions across the breadth of the end-user experience. We help consolidate desktop type, application, and database systems into a single platform to deliver a more efficient user experience for your customers.

Introduction

A robust EUC strategy defines how users can access the digital platforms they need, both in the office and working remotely. It includes the full range of tools necessary to be productive and enables business growth without disruption. Allvotec partners with global IT services businesses to ensure EUC solutions can be delivered quickly and securely to their customers, increasing efficiency and reducing future investment.

Our secure EUC solutions include everything from Desktop Services, including break/fix maintenance, tightly managed desktop polices and configurations, through to hosted virtual desktop, migration services and upgrades.

Desktop Services

Allvotec can tightly manage desktop policies and configurations, use leading management tools to automate application delivery, management and license compliance.

We are an established provider with proven UK-wide support – including field and on-site engineering services in both Northern Ireland and ROI – and are already trusted to deliver Europe's largest desktop managed service. You can take advantage of a complete lifecycle solution or select individual modules, with flexible financing available, including a cost-per-seat option.

Not only can we manage endpoint estates, but we deploy and manage Virtual Desktops to support 'anywhere, anytime' access, from any device, ensuring user data integrity is always maintained, and providing a Desktop disaster recovery solution at the same time.

Desktop Strategy
We will set out a Desktop roadmap ranging from Windows migration planning, to Application and Desktop Virtualisation.

Lifecycle Services

We will manage IT estates and reduce costs: from supply, through moves and changes, to eventual disposal. More importantly, we will continually ensure that the integrity and health of desktop estates are maintained through routine patch management, and upgrade deployment.

Well-Managed Desktop

A flexible service with options including Managed Desktop, Well Managed Desktop and Well Managed Virtual Desktop.

Migration

Migrating to a new desktop operating system is a high profile and complex operation that will affect every user in your business. To assist your business in preparing for a desktop refresh, Allvotec's Desktop Migration Service is designed to mitigate risk and assess your current estate to deliver an efficient and cost-effective migration.

Leveraging best practices aimed at reducing the complexity of managing desktops, Allvotec's Desktop Migration Service can significantly reduce the costs usually associated with desktop migration, including the cost of desktop hardware and software, as well as labour costs for provisioning and managing desktops across your estate.

By reducing complexity and streamlining migration, the Desktop Migration Service can additionally improve end-user productivity and facilitate business agility.

Upgrades

Every Windows product has a lifecycle. The lifecycle begins when a product is released and ends when it's no longer supported. In a world where cyber-attacks are a constant threat to all organisations, the latest upgrades are required for businesses to stay secure.

Allvotec has extensive experience in the deployment of operating system upgrades across the most complex IT estates, quickly, working with you every step of the way to ensure maximum value is delivered.

From discovering the right technology through to implementation and ongoing innovation – Allvotec has a range of services that take you from concept to control of your IT environment to maximise potential while reducing running costs.

Break-Fix

No matter how good a technology solution is, problems can occur. With a Break-Fix contract from Allvotec, you can be sure the impact on your customer's business will be as minimal as possible. Break-Fix Maintenance offers affordable peace-of-mind to businesses of any size.

Allvotec is the largest provider of multi-vendor maintenance in the UK and ROI. A Break-Fix contract provides unlimited 24/7 access to Allvotec's Service Desk.

Service Desk

Allvotec's Service Desk provides a single point of contact for access to expert technical resources and IT specialists working 24/7, reducing pressure on in-house resources and enabling improved IT services. This comprehensive support service enables the professional assessment and faster resolution of all IT incidents and service requests.

We offer dedicated and syndicated service desks and are familiar in operating directly within a SIAM based model, or as a resolver desk to compliment internal provision. This means we can deliver a service that complements business offerings and enhances the user experience.

Options can be fully tailored to match operational, technical and business requirements, providing whatever is needed in terms of skills, service levels and hours of coverage.

Allvotec Managed Services

Today's internal IT function cannot be all things to all people at all times, staying on top of the latest technology and meeting changing demands while facing constant pressure on budget, headcount and resources. This is where Allvotec can help to reduce costs, enhance IT service levels, eliminate risk and profit from innovation through a complete range of managed IT services.

We develop a deep understanding of the set-up and requirements then advise on the right services to optimise efficiency while driving costs down.

We support the UK's critical national infrastructure

Technology Services: where we've done it

NHS England

Allvotec deployed 7,000 Windows 10 laptops to for NHS England, providing user training sessions across 40 nationally dispersed sites. The entire IT estate was refreshed to tight timescales, before the end of support for Windows 7.

Travis Perkins

Allvotec deployed over 2,000 switches across 1,500 sites nationwide, resulting in a new and fully supported network for the UK's largest builders' merchants.

DLR

Allvotec deployed and supports over 150 ticket machines throughout 60 railway stations, resulting in increased reliability and consistency to improve internal efficiencies and service delivery to DLR passengers.

Department for Work & Pensions

Allvotec deployed more 90,000 new phone handsets across 850 sites, supporting a new telephony solution across the entire Government department responsible for welfare, pensions and child maintenance policy.
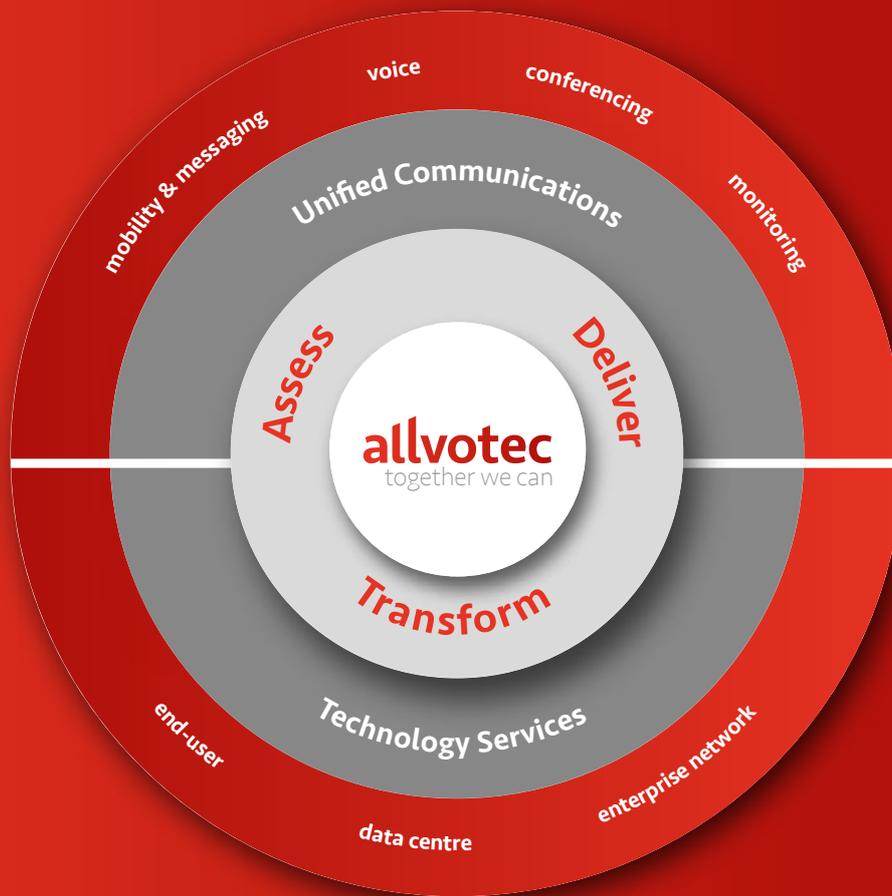
Morrisons

Allvotec deployed over 7,500 WiFi APs across 500 sites, resulting in reliable WiFi signal across all retail outlets and ensuring every wireless handheld device works consistently for the leading supermarket chain.

TUI

Allvotec deployed 5,000 touchscreen monitors across 600 TUI sites, enabling new functionality which includes a more interactive holiday shopping experience for customers as part of TUI's award-winning 'store of the future' refresh.

Boots

Allvotec surveyed and deployed 2,617 biometric clocks and scanners across 2,517 WBA stores. The project enables WBA to assess accurate and reliable-time related personnel information.

About Allvotec

We help run IT for customers of major services businesses.

We partner exclusively with the world's leading services businesses to enhance customer value through delivery and support of end-to-end technology and communications services and solutions.

Experienced – 30 years delivering value through partnership

Partner only – The UK's only partner exclusive provider with broad ICT know-how across public and private sectors

Dependable – Secure. Proven. Referenceable. We are experts with a demonstrable track-record of ICT delivery across all industries

End-to-end – We can do it all, from pre-sales to break-fix – and everything in between

Scale & agility – We act fast and scale quickly to accelerate digital transformation for your customers

Contact

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